



1 January 2025

# 2025 Speech Pathology Practice Education Guide

Bachelor of Speech Pathology (Honours) School of Health and Medical Sciences

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# **Introduction to Practice Education**

Practice education is an integral part of your degree and is a co-operative effort between an agency to which the student has been allocated and the University of Southern Queensland (UniSQ). Practice education is designed to augment UniSQ coursework and to provide students with the opportunities to develop their personal skills and professional understanding. Practice education also allows the student to demonstrate their competence and to translate theory and example into practice education. Please note that there is no direct correlation between practice education and employment in practice education organisations.

'Practice education' is now the preferred term used by Speech Pathology Australia (SPA) to describe 'the practice of assisting a [speech pathology] learner to acquire the required knowledge, skills and attitudes in practice settings to meet the standards defined by a university degree structure, or professional accrediting/licensing board' (Rose & Best, 2005, p.3). Other terms for practice education include clinical education, clinical supervision, fieldwork education, fieldwork supervision, work-integrated learning, and work-based learning. SPA's shift in preferred terminology from 'clinical education' to 'practice education' acknowledges the breadth of contexts in which speech pathologists work, and therefore the diversity of contexts in which the education of speech pathology learners may take place (SPA, 2020a). Practice education encompasses all practicum/placement experiences, including simulation, that occur during university degree programs, postgraduate clinical programs or workplace programs where learners work directly and authentically to service individuals and/or communities' Position statement: Practice (clinical) education within the speech pathology profession (2022).

This guide has been compiled to provide students with information pertinent to undertaking and completing practice education components embedded in their program of study. It includes information about professional practice education requirements, expectations, behaviour, conduct and responsibilities. To ensure students are well prepared and eligible to participate in practice education opportunities please read this document carefully and contact the Work Integrated Learning (WIL) Team or your Practice Educator Coordinator (PEC) if you have any questions. It is within the rights of the University and the agency to cease practice education if these guidelines are not followed.

#### Contacts

The WIL Team or The Academic Team should be your first point of contact for any practice education related questions.

#### The Work Integrated Learning Team

The Work Integrated Learning (WIL) Team consists of WIL Officers and WIL Support Staff in Toowoomba, Ipswich and Springfield. The team is responsible for:

- liaising with agencies and the Academic Team to source and allocate practice educations
- reviewing and verifying mandatory documents for practice education
- notifying students of important deadlines and practice education information

The WIL Team can support you with questions or problems you may have when preparing for and attending a professional practice education. You can contact iConnect or the WIL Team via online chat through our website, phone, or email.

Email: <u>support@unisq.edu.au</u> Chat: <u>Chat to us</u> Phone: (07) 4631 2285

#### The Academic Team

The Academic Team member associated with practice experience is the Practice Education Coordinator (PEC). Their role is to:

- assist students with performance related concerns and professional issues surrounding professional practice education
- discuss any non-compliance with mandatory requirements with students
- address any practice education agency notifications relating to performance concerns that are breaches of safety, professional or ethical boundaries



#### **Contact Information:**

Academic Name: Professor Bernice Mathisen Position Title: Speech Pathology Program Director and Discipline Lead Phone: +61 7 3812 6358 Campus: Ipswich Email: <u>Bernice.Mathisen@unisq.edu.au</u>

### **Practice Education Course Specifications**

The course specifications provide information on each course approved for the University's teaching program. Download your course specification and become familiar with what you must do if you plan to obtain a passing grade in the course. Students should also ensure they have satisfied the pre-requisite, co-requisite and other requisite requirements for each course. If in doubt, contact the Enrolments Team. Further information about your practice education courses can be found in the UniSQ Handbook and on the StudyDesk sites.

### **Program Practice Education Requirements**

Practice education in the Bachelor of Speech Pathology (Honours) (SPYH) at UniSQ is a cornerstone of the program, allowing students to integrate theoretical knowledge with practical skills in real-world settings. This essential phase of the curriculum encompasses a variety of components including workshops, simulations, laboratory work, WIL activities, and direct speech pathology service delivery. The term 'Practice Education' refers to periods where students engage in speech pathology service delivery under the mentorship and supervision of certified speech pathologists. The coordination of these professional practice educations is managed by university staff to ensure students are provided with comprehensive learning experiences that meet the competencies required by **Speech Pathology Australia (SPA) Professional Standards.** 

The Bachelor of Speech Pathology (Honours) program at UniSQ is designed to meet the accreditation standards set by SPA. The program will seek accreditation from SPA in line with SPA's guidelines, with the first accreditation review scheduled before the graduation of the inaugural cohort. To meet practice education requirements, the program aligns with:

- National Alliance of Self Regulating Health Professions (NASRHP)
- Health Practitioner Regulation National Law Act as applicable to speech pathology students

UniSQ is committed to ensuring that practice education offers students a diverse range of experiences across different settings and client demographics to prepare them for the varied nature of speech pathology work. This includes exposure to clients of different ages, with a variety of communication and swallowing disorders, across multiple service delivery models (e.g., hospitals, schools, private practices, community health centres).

### **Student Registration Obligations**

In line with the Health Practitioner National Law Act, all students enrolled in the Bachelor of Speech Pathology (Honours) program must be registered with the SPA before commencing practice education. The Placement Education Coordinator (PEC) ensures the registration of all students each trimester, maintaining compliance with national regulations and ensuring student eligibility for clinical education.

This adapted format retains the original structure's focus on practice education while tailoring the content to the Professional Standards of SPA.



# **Definitions of Key Terms**

**Practice Education:** Practice Education means the placement of a student at an agency for the purpose of gaining practical experience in the profession of their study.

**Practice Education Coordinator (PEC)**: The suitably qualified employee of UniSQ who is employed to organise, coordinate and/or supervise the practice education arrangements and/or experience of students enrolled in an approved course.

**Work Integrated Learning Officer:** The administrative employees of the University who are members of the Work Integrated Learning Team.

**Agency**: An organisation that provides structured and supervised practice education for students for the purpose of enhancing their work readiness.

**Practice Educator** A suitably qualified individual who has been nominated by the agency to supervise the student while undertaking professional practice education.

**InPlace:** Online platform for practice education-related information (mandatory documents, practice education allocation details, student logbooks), accessed via Inplace.usq.edu.au.

Period of Study: Refers to model of study chosen for the program/course e.g., Semester, Trimester etc.

SPA: Speech Pathology Australia



# **Mandatory Document Requirements and Resources**

### **Practice Education Calendar**

A Practice Education Calendar is provided each year on your program Practice Education Hub. It identifies the dates in which practice educations may be offered in a period of study. This provides a visual representation of practice education so you can understand and plan for when you might be allocated a practice education. It will also assist you with submitting preferences and plan your practice education around residential schools and other university related activities.

# You are expected to be available for practice education at any time in the period of study, including study breaks and exam periods, so please remember this when you are enrolling and making personal plans.

#### **Important Dates**

It is important that you plan and prepare for your practice education. To assist with this, the WIL Team provide you with an 'Important Dates' document which is available on your program Practice Education Hub. This document provides you with all the keys dates that need to be adhered to to ensure your practice education allocation and commencement goes smoothly.

These include:

- when mandatory documents must be updated for each period of study
- when practice education preferences must be submitted on <u>InPlace</u> for each course
- when special consideration requests must be provided by for each period of study
- when practice education allocations will be released on <u>InPlace</u> for you to view

### **Practice Education Hub**

The <u>Speech Pathology Practice Education Hub</u> is where you will find all the forms, links and information you require to prepare for practice education. It can be found with your other StudyDesks or under 'My Courses' on UConnect under 'Other'. Students are expected to access this information and ensure that they plan their enrolment in practice education courses and submission of mandatory documents to ensure they are able to be allocated placement in the nominated study period of enrolment. It is important that you use this site to assist with your organisation, preparation and support your success.

### **Mandatory Document Information**

At UniSQ, ensuring that all students have completed valid documents for their placements is crucial. This process helps maintain the quality and safety of the placements. Submission of fraudulent or misleading documents could result in a misconduct investigation or have serious consequences for your progression in the course. As a student, you are responsible for providing and updating these documents via InPlace before each placement. Failure to do so can result in delays or cancellations of your placement. These mandatory documents will contain your personal information, including information such as your name, date of birth, contact information or unique identification numbers as well as sensitive personal information including health, vaccination or financial information. The purpose of collecting your personal information is to facilitate your placement and to verify that you meet the necessary requirements for your placement. We are required to collect and hold this information to comply with contractual requirements imposed by placement agencies. Your personal information will only be accessed by authorised internal staff including the WIL Team, Placement Coordinator and any relevant third parties outside of the University who may also require access to the information such as placement providers. UniSQ will not otherwise use or disclose your mandatory documents, or the personal information contained within them, except where permitted or required by law, or where UniSQ has obtained your consent. We otherwise use, disclose and handle your personal information in accordance with our Privacy Policy and the Information Privacy Act 2009 (Qld). If you wish to seek access to or correct your personal information, or raise a privacy concern with us, you can contact UniSQ at <u>rti-privacy@unisq.edu.au</u> or on (07) 4631 2686.



#### **Document Submission Process**

- 1. **Initial Preparation:** From the moment you are accepted into the program, start preparing your mandatory documents. Some documents, such as Hepatitis B vaccinations, may take several months to complete, so early preparation is essential.
- 2. **Uploading Documents:** Use the <u>InPlace</u> system to upload and update your documents. This must be done before each practice education to ensure you are allocated a practice education and permitted to commence.
- 3. **Monitoring and Deadlines:** The WIL Team closely monitors the submission of mandatory documents. It is recommended to upload your documents as soon as you receive or complete them. This allows the WIL Team to easily view your preparation status.
- 4. **Meeting Deadlines:** All documents must be provided by the due date listed in the Important Dates document. If you miss the deadline, your practice education may be delayed or cancelled, and you might be dropped from the practice education course for that study period.
- 5. **Communication:** If you encounter any issues that prevent you from completing your mandatory documents on time, you must discuss these with WIL Team before the cut-off date.
- 6. **Document Validity:** Some documents need to be submitted only once before your first practice education, while others have an expiry date and need to be updated throughout your studies. Plan ahead to ensure that any expiring documents are updated by the due dates.
- 7. **Placement Hub:** Refer to the <u>Speech Pathology Practice Education Hub</u> for a discipline-specific list of mandatory documents and additional information on how to complete these requirements. If you have any questions, contact the WIL Team for assistance.

By following these steps and staying proactive about your document submissions, you can ensure a smooth and successful practice education experience. Remember, the WIL Team is there to support you, so don't hesitate to reach out if you need help.



# InPlace – UniSQ Placement Management System

<u>InPlace</u> is the cloud-based placement system used by UniSQ to electronically allocate and manage practice education. Once you enrol in your first-year courses in the program, an <u>InPlace</u> file is created for you in the system overnight refresh. You can then log in using the above link and your UniSQ log in and password. <u>InPlace</u> can also be accessed via a link on your program's Practice Education Hub.

InPlace is where:

- All your mandatory documents must be uploaded for verification.
- You provide information prior to practice education, e.g., preferences, special consideration requests and facility expressions of interest.
- + Pre-practice education information (orientation information) is shared prior to your commencement (if applicable).
- Practice education confirmation/allocation details will be released
- Your practice education status will be seen as 'confirmed' on <u>InPlace</u>. This status is not linked to your grades or graduation eligibility so you will not be affected if it is not updated as soon as you complete the placement.

There is a 10-minute <u>video</u> and written instructions available on the Practice Education Hub. These will inform you how to upload your documents, how to submit preferences and access important information through InPlace.

#### InPlace Tips -

- Document Verification: Once you upload your documents on the 'My Details' page, InPlace will notify the WIL Team to review and verify they are correct
- Follow-Up: Check back a couple of days later to see if your documents have been verified or read the comments on your To-Do list to understand why they were rejected.
- Document Expiry: Regularly check the details page of your InPlace file to find out when your documents will expire. Ensure they are kept current for all your placements. The 'traffic light' system only alerts you when a document is very close to expiring.
- **Browser Compatibility**: InPlace works best with Google Chrome and Mozilla Firefox.
- Placement Release: If your placement is not released or has been hidden, you may need to update one or more mandatory documents. Student should not attend placement until the details are confirmed and released on InPlace.



# **Practice Education Eligibility**

For students to be eligible to attend practice education they must:

- meet the program's inherent requirements
- pass all pre-requisite courses for the practice education course/s
- enrol in the practice education course
- provide all mandatory documents within the specified timeframes
- be allocated a confirmed practice education via InPlace
- prepare for orientation and first day arrangements
- provide any additional specific requirements requested by the practice education agency within the specific timeframes

#### **Pre-requisite Course and Enrolments**

Prior to enrolling in practice education courses, students need to read the course specifications to be aware of the practice education requirements which are set by the University and/or accrediting body. Please be aware that some practice education courses must be undertaken sequentially, with a maximum of 18 months between attempts to meet SPA recency requirements.

To attend or remain on practice education, students must have met all academic pre-requisite requirements for the practice education course. Incomplete results for theory courses are not considered to have met the pre-requisite requirements. However, in some disciplines, students may be able to commence practice education with an incomplete result for a pre-requisite practice education course. If students receive a fail grade for a pre-requisite course and have already commenced practice education, they will be asked to cease practice education. In this situation, any completed hours will not be counted towards the practice education.

Late enrolments or not submitting mandatory documents in time may make it impossible to source or allocate a practice education in the enrolled period of study timeframe.

If you have questions about your course progression or pre-requisites for a practice education course according to UniSQ Pre-Requisite procedures, please contact iConnect or the UniSQ Enrolments Team.

### **Recognition of Prior Learning**

At UniSQ, we want to help you on your journey at university and recognising your prior learning and work experience is just one way we can do that. Recognition of prior learning is a process that assesses formal and informal learning and work experience in the field to determine the extent to which an individual has achieved the required learning outcomes, competency outcomes or standards to warrant exemption from a particular course. Some programs may have restrictions on the number of exemptions able to be granted for practice education experience.

Further information on recognition of prior learning and the process to apply is available here.

#### **Inherent Requirements**

There are several inherent requirements that must be met prior to applying for or graduating from a degree. At UniSQ, we are committed to providing an equitable environment for students with disability, injury, mental health or medical conditions that impact on their ability to study and achieve academic success. The inherent requirements of a degree are those fundamental skills, capabilities and knowledge that students must be able to demonstrate to achieve the essential learning outcomes of the program, while maintaining the academic integrity of that degree.

Information on the <u>inherent requirements</u> specific to your program of study can be accessed in the UniSQ Handbook. Please ensure you read and understand the inherent requirements before enrolling in a practice education course. For further information contact our <u>Accessibility and Disability Support Team</u>.



# **Fitness for Practice Education**

If you are aware of any chronic or acute injury, illness or condition that may affect you during your practice education, or any other factor that may impact your capacity to practice the profession or engage in practice education, please contact the WIL Team and/or the Practice Education Coordinator prior to practice education allocation and as early in the program as possible. It is likely that you will be asked to provide a Fitness for Practice certificate (signed by a medical practitioner) prior to commencing a practice education.

Concerns regarding fitness to practice may arise due to, but not limited to the following:

- A health condition or disability (chronic or transient) that is likely to affect your capacity to undertake practice education or practice in the profession.
- Inability to meet, or disregard for, the compliance requirements of UniSQ, the practice education agency or of the broader profession.
- ✤ Failure to satisfactorily complete the pre-requisite courses for the practice education course/s.
- Conduct and/or performance that is inconsistent with acceptable standards for your chosen profession.

Sometimes your personal situation (family, financial, legal etc.) or health could change over the duration of your studies. This can impact on whether you are still able to meet the program conditions. If your situation does change, please notify your Program Director to discuss whether you are 'fit for practice education'. Any information you provide will be treated with discretion. You can also seek confidential advice and guidance from the Accessibility and Disability Support team via disabilitysupport@unisq.edu.au.

### Impairments and Criminal Charges (Unsuitability to hold general registration)

If you have an impairment or a criminal charge listed against you on your National Police Check, you may not be eligible for a practice education.

An 'impairment' is defined under the Health Practitioner Regulation National Law, as a

- physical or mental impairment,
- disability,
- condition or disorder (including substance abuse or dependence),

that detrimentally affects or is likely to detrimentally affect capacity to safely practice the profession or a student's capacity to undertake clinical training as part of the approved program of study in which the student is enrolled or as arranged by an education provider.

National Boards may place conditions on your registration to ensure that you are able to practice safely if an impairment or criminal history is applicable to you. If you do have a severe impairment or criminal history, you should check with your National Board that they will register you on completion of your program.

UniSQ is committed to making reasonable adjustments to enable students to participate in their degree. Reasonable adjustments must not fundamentally change the nature of the inherent requirement. If you have a concern related to your health or disability that could impair your ability to do a placement, please contact the <u>Accessibility and Disability</u> Support office. There are times when it may be necessary for the University to share this information with an agency for them to confirm whether they are able to provide a suitable placement for you. In these instances, we will work with you and any information you provide or that is released to a placement provider will be treated with discretion and in line with the privacy policy of the University.

### **Reasonable Practice Education Adjustments for Academic Progression**

Any student with a disability who may require alternative academic arrangements in the program and/or specific arrangements for practice education is encouraged to seek advice from the WIL Team or the Practice Education Coordinator. If a Learning Support Plan has already been devised, it may need review in relation to practice education requirements and further consultation with the Program Director and/or Academic Team. Please note that all adjustments are made as per the UniSQ Students with a Disability Policy and Procedure. You can review the document here.



# **Before Practice Education Allocations are available**

### Facility Expression of Interest

If you have an interest in attending a specific agency, you will be able to lodge a Facility Expression of Interest via InPlace. Expressions of interests will only be accepted during the timeframe specified on the Important Dates document and will be second priority to your preferred regions. Changes can be made at any time after enrolment; however, the information provided on InPlace as of the cut-off date on the Important Dates document will be the expression of interest considered during the allocation and requesting process.

### **Special Consideration**

Special Considerations are pre-existing circumstances that you are aware of that may impact your ability to attend practice education in a certain timeframe or with a specific agency. For your special consideration request to be appropriately considered, you must provide supporting evidence in line with the <u>Assessment of Special Circumstances Procedure</u>. Special consideration information can be lodged on InPlace until the special consideration due date for the period of study in which practice education is being completed. Please view the 'Important Dates' document for the specific dates.

- Requests must align with the '<u>Assessment of Special Circumstances Procedure</u>' and be supported with evidence , such as a letter from an employer or doctor.
- Special consideration requests can be submitted on <u>InPlace</u> for the duration of your degree if it remains applicable or can be updated if your circumstances change.
- Requests must be submitted by the due date to be considered. While the WIL Team will try to accommodate these requests, a suitable placement options cannot be guaranteed.
- If you do not have a Special consideration request, declare this by selecting the appropriate option from the drop down menu on InPlace.

If you do not apply for special consideration, you must be willing to attend the practice education you are allocated.

# Pregnancy

If you become pregnant during your study, you may need to adjust your enrolment plan or practice education timeframe. You are discouraged from commencing a practice education for 6 weeks before or after your estimated due date. If you are enrolled in a practice education course in the study period when you are due to give birth, you must notify the PEC by the special consideration due date or as soon as possible thereafter. Please submit a special consideration request to <u>InPlace</u>, including a letter from your doctor with your estimated due date and confirmation of your fitness to complete practice education while pregnant. The WIL Team will review your request and work with you to find a suitable practice education option. You will also need to provide confirmation of fitness for practice education if you wish to commence placement at 6 weeks post-partum.

If you are planning a pregnancy, ensure you have any required immunisations before you become pregnant. If you are already pregnant and have not been immunised or do not have immunity, you may not be able to receive some vaccinations or will need to wait until later in your pregnancy before some immunisation can be administered. Please contact with the WIL Team to discuss your situation.

### **Conflict of Interest**

You must notify the WIL Office and PEC of any real, perceived, or potential conflict of interest (COI), which includes being allocated to a site

- where you currently work;
- + where you currently work and the only suitably qualified supervisor available is your colleague or superior;
- where you have a previous or current relationship with the supervisor;

You are also required to disclose any conflict of interest that may arise in relation to successfully undertaking or completing the academic or practical requirements of the degree program. This may include, but is not limited to, any financial dealings or interests, participation in organisations, political parties or religious groups, which may influence clinical or academic decisions. You can provide COI information via your InPlace profile.



# **Working While on Practice Education**

Due to professional and ethical responsibility, you are expected to be *well rested and well prepared* for practice education. Working full or part time hours while on practice education may be placing yourself at risk under work health and safety legislation and depending on the nature of the practice education (i.e., rural or remote practice education) you may need to take leave from your employment achieve practice education requirements. You may choose to continue working while on practice education, provided you understand that, except for compassionate or compelling circumstances, **a new or current job is not an acceptable reason for requesting a practice education extension.** 

### **Payment for Practice Education**

As practice education is required to be a learning experience with a teacher/student relationship, free from expectations of payment and the employer/employee relationship, students cannot be paid by the agency for their practice education hours.

#### **Rural and Remote Practice Education**

**Rural and remote practice education** is an exciting opportunity for students to attend practice education at agencies in rural or remote towns. They provide a chance to work with and understand different cultural groups and they can expand your knowledge, skills and capabilities giving you increased confidence. They also provide an opportunity to be involved in the community, and experience tourism opportunities in places you otherwise might not visit.

Many Queensland Health rural and remote locations where you might be placed have accommodation provided onsite at the hospital or nearby in housing provided by Southern Queensland Rural Health (SQRH). If accommodation is secured, please be aware there may be a cost associated.

The availability of accommodation can make it easier for students to be able to attend practice education at these sites as it decreases the financial pressure of attending a rural practice education. While we do our best to offer practice education locations that are convenient for students to access (i.e., within a reasonable proximity from their place of residence, or able to be accessed by public transport), there are times where student numbers exceed practice education offers, or convenient practice education sites are not available. In this case, students may need to go to the allocated practice education site to complete the practice education and the course successfully.

### Interstate Practice Education

Students who live in states outside Queensland and who wish to do practice education locally within their state, must submit a special consideration request to the Practice Education Coordinator (PEC) at least the period of study before they are enrolled in a practice education course. This is to allow the PEC sufficient time and the best opportunity to source a local practice education for you. It can be difficult to obtain practice educations in other states so be aware that you may have to travel to other locations in your home State or Territory, or to Queensland for some/all your practice educations if the PEC is unable to source them locally for you.

### **Overseas Practice Education**

Being exposed to a work environment in a different country with a different culture and language highlights to students the importance of cultural awareness and competence, good communication skills and can enhance global citizenship. There are several steps that need to be considered by the interested students before they decide to go overseas for their practice educations. Students are encouraged to contact the WIL Team via <u>WIL@unisq.edu.au</u> (at least six months before they intend to start the practice education) to explore overseas agencies that are willing to offer student practice education to you and the implications of an overseas practice education on the program accreditation.

### **Pre-Practice Education Requirements**

There may be additional Induction Sessions that are mandatory for you to attend practice education. If there is a requirement you will be notified in writing via the course StudyDesk or by the WIL Team. Speech Pathology practice education courses usually commence with a 'pre-practice education workshop' to prepare you for practice education experiences during the course. Attendance at these workshops is expected and details are on the relevant course outlines.



# **Practice Education Allocation Process**

To maximise the benefits of practice education, UniSQ has established processes that ensure consistent governance of professional activities and quality learning outcomes applicable to professionals. Pre-placement planning involves multiple stages of communication with students and placement agencies, starting well before the study period begins. Students may also be required to complete practice education across several sites or disciplines to gain a breadth of experience. If you work in an agency, you must advise the Placement Coordinator as soon as possible as this may affect your practice education allocation.

Practice education allocation depends on several of the below factors:

- Mandatory document submission status
- The number of students who preference the same location
- The number of practice educations that are received by UniSQ from an agency
- The availability of practice educations in a set timeframe
- Student enrolments

Special consideration requests are viewed first, so submit them early if you want the Placement Coordinator to consider your circumstances when sourcing and allocating practice education.

Local practice education is defined as within a one-hour drive of your address provided on InPlace (as per Google maps) or your preferred region. This does not guarantee practice education within this radius as facilities have limited capacity. Pending availability, you may need to travel longer distances or be allocated to rural or remote practice education. If you do not meet the <u>Special Circumstances Procedure</u> criteria, then you are expected to attend the allocated practice education, regardless of location.

Placement opportunities are sourced by the Placement Coordinator. You must not source your own placements unless advised in the course specifications or a previous discussion has occurred with your Placement Coordinator. If you know of a practice education opportunity or have a site suggestion, inform the WIL Team via email, and appropriate procedure will be followed. You are not permitted to contact an agency without written approval from the Placement Coordinator to do so.

Practice education details are released to students on <u>InPlace</u> once all mandatory compliance has been verified and in accordance with the Important Dates document on the Placement Hub for each period of study. Once your practice education has been confirmed, you will be able to see the details of the practice education allocation.

#### **Practice Education Allocation Communication**

All email communication will be via the UniSQ email account. It is a student's responsibility to check their emails, StudyDesk and InPlace to ensure they are up to date on the practice education allocation process and meet their responsibilities in a timely manner. Students may send their queries through to the Practice Education Coordinator or <u>WIL@unisq.edu.au.</u>

#### **Practice Education Negotiation**

Where it is a requirement for the practice education to be sourced on an individual basis, the WIL Officer or Practice Education Coordinator will be responsible for negotiating a suitable practice education. It will likely take up to a month or longer to confirm these opportunities, which may mean you will not commence in the timeframe first stated. Once an appropriate practice education has been located and negotiated, you will be informed and advised of the next steps via your UniSQ email account.

### **Practice Education Agreement**

UniSQ must have an agreement in place with all agencies where students complete practice education. It is the WIL Team's responsibility to ensure this is completed prior to the commencement of any practice educations. Should an agreement need to be established for your practice education, you will be informed of its completion and your starting date for practice education via your UniSQ email account once finalised.

Each agency will also be reviewed against a UniSQ Risk Assessment Tool to ensure it is a suitable practice education opportunity and meets any program accreditation requirements.



# Practice Education at Current Place of Employment

Students may be allowed to undertake their practice education in their workplace, unpaid, in an area that will offer responsibilities different to their current roles and responsibilities. Students may be required to provide documentation to support their request to undertake practice education within their workplace. Once the Practice education Coordinator or WIL Team has assessed that the workplace may be able to offer appropriate learning opportunities, they will contact the agency to ensure that the agency will:

- recognise that the employee is in a student role
- be able to meet the educational requirements, principles and policies of the profession and the university
- agree to sign the 'Student Practice education Contract' for unpaid work practice education
- allow for student learning experiences that are separate to the student's routine work responsibilities
- provide the student protected time separate from the duties carried out at work, including attendance at integration seminars
- wherever possible provide a supervisor who is not the students line manager or usual supervisor
- ensure the student receives supervision regularly and sufficient support to complete the Learning Plan and assessments.



# After Practice Education Allocations are Available

### **Practice Education Acceptance**

Students are expected to attend any reasonable practice education opportunity as allocated by the WIL Team or Practice education Coordinator. If you do not attend the practice education allocated to you; withdraw; or cancel a practice education in an unacceptable timeframe, you may be administratively unenrolled from the practice education course and will need to enrol in the next available study period the practice education course is offered. Depending on the timeframe, there may be a penalty associated with late withdrawals and cancellations of practice education allocations. Students should refer to the Academic Calendar provided by UniSQ to view important dates, including Census Date.

### **Student Responsibilities**

All aspects of practice education apart from organizing the practice education, are **YOUR** responsibility. This includes:

- ♦ arranging child-minding
- organising and paying for any costs associated with parking, travel and accommodation
- rearranging private work commitments, as practice education is a priority
- ♦ submitting clinical bursary or SQRH funding requests if required

### **Practice Education Appeal**

If you are experiencing 'exceptional circumstances' that require variation to your practice education including timetable or location, you may be eligible to submit a Practice Education Appeal for review. For your application to be considered, your reasons must meet the <u>Assessment of Special Circumstances Procedure</u> and you must provide supporting evidence consistent with this policy – for example, a letter from a doctor, an employer or a statutory declaration signed before a Justice of the Peace to support your application or another official document relevant to your request. Your appeal can be submitted via email to the Practice Education Coordinator for their consideration.

The PEC will not reallocate or change a practice education opportunity without a written Practice Education Appeal, unless cancelled by the practice education provider due to unforeseen circumstances. It does not guarantee your practice education can or will be changed. You may need to attend your original practice education.

### **Accommodation and Travel Expectations**

Accommodation options while on practice education are limited and dependent on the agency/location where you will be attending practice education. Most agencies do not have accommodation available therefore it is the student's responsibility to source and fund any accommodation required. If you are allocated a practice education that requires accommodation or travel, there are opportunities to apply for funding to assist (see below).

Students are responsible for their own travel costs in getting to and from their practice education. Public transport may be available to travel to your practice education location, but students must check this before making practice education requests. Students are encouraged to consider the capacity of their car to travel long distances and their confidence in driving to remote locations.

# **Scholarships and Bursaries**

UniSQ offer a wide range of scholarships to assist with textbook, practical experience, accommodation, or living expenses. Some scholarships will be one-off payments, while others will continue for the length of your degree. Practice education bursaries are also available to assist students who are undertaking their practice education in rural or remote areas or away from where they usually reside and the associated costs.

Please refer to the <u>UniSQ Scholarships website</u> for more information about available scholarships, bursaries and the eligibility criteria.



# Southern Queensland Rural Health

UniSQ works in collaboration with Southern Queensland Rural Health (SQRH) who can offer accommodation to Commonwealth supported students allocated to a South West Hospital and Health Service or Darling Downs Health rural practice education. Further information can be found through their <u>website</u>.

Where hospital accommodation is full or unavailable, SQRH offer accommodation (where available) at no cost for Commonwealth supported students attending rural practice educations in Toowoomba, Kingaroy, Chinchilla, Roma, Goondiwindi, St George and Charleville. The accommodation is fully furnished and equipped, providing a 'home away from home' environment for students. Non-Commonwealth supported students can apply for SQRH accommodation where available and there will be a cost associated.

Students can register and apply for accommodation via <u>https://www.sqrh.com.au/accommodation</u> by clicking on the 'Apply Now' button.

SQRH can also provide subsidy for students to travel to and from their practice education. Applications are considered on a case-by-case basis. Please check the <u>SQRH website</u> for more information and to see what other support opportunities are available.

Other support available from SQRH includes the opportunity to apply for funding via a bursary to with costs for students on an extended practice education (of 8 consecutive weeks or more). These bursaries are only available to Commonwealth supported students. SQRH also provide additional interprofessional learning opportunities, networking and activities to maximise your rural and remote practice education.

### **Orientation Information**

The WIL Team and/or Practice Education Coordinator will provide you with contact details for each Practice Educator. You are required to contact the Practice Education Supervisor prior to the commencement of practice education to ensure that they are fully informed of the requirements and expectations of that practice education. This is your opportunity to confirm the following details:

- Practice education date start and finish
- Practice education physical address, supervisor name and contact details
- Time and place of initial meeting at the start of professional practice education
- Additional pre-practice education paperwork or reading requirements
- Practice education schedule days, start and finish times, allocated break times (this may be discussed on the first day of practice education)
- Expected exposure, duties, and responsibilities (this can also be discussed on the first day of practice education)
- Any special dress code relevant to the practice education site



# **Attending Practice Education**

### **Clinical Equipment and Uniform**

UniSQ provide practice education polo shirts and name badges as a mandatory purchase for practice education. Orders can be placed online through <u>School Locker</u>. It is recommended that students purchase two polo shirts, especially when attending block practice educations. Black pants (active wear or shorts are not appropriate). Clothes should be black, enclosed, and low-heeled. Sneakers are not appropriate practice education footwear.

**Student ID** – Please have your student ID with you while attending practice education. Your UniSQ name badge (available on School Locker) should be worn at all times.

### **Attending Practice Education**

You are expected to attend 100% of your practice education at the times allocated by the practice education provider, in accordance with their operating hours. This is a course requirement. Non-compliance with the roster and guidelines set for you by the agency may result in being asked to leave your practice education.

Practice education takes priority over other work commitments. Please notify your employer well in advance to ensure your employment does not interfere with your placement. Should you need to work for financial reasons while on practice education it is your responsibility to manage the assigned practice education roster and any associated fatigue issues so that you do not put yourself (and/or patients) health at risk.

You will be required to bring any clinical guide/workbook relevant to placement as part of your attendance for each shift/day.

#### **Reasonable Work Hours**

It is important to adhere to the shift hours allocated by the placement site following their policies and employment practices. Always confirm break policies with your placement supervisor or site coordinator to ensure compliance with their specific requirements. Additionally, use your breaks to rest and recharge, which is essential for maintaining focus and providing quality care to clients.

### **Public Holidays**

Students are <u>not</u> permitted to work a public holiday if your supervisor is <u>not</u> working on that day, and there is not adequate support or supervision within the workplace.

### **Absence While on Practice Education**

Student health and wellbeing is priority. Students are to remain home if they are not well or fit to practice according to site specific policies and procedures. Students are to follow all site specific policies and procedures if they become sick or unwell. i.e. notify supervisors via email/phone/text.

Absences are only accepted due to illness or extenuating personal circumstances. If you are absent during a practice education experience, you must inform the agency and relevant staff members AND your Practice Education Coordinator AND the UniSQ WIL Team immediately.

- If a student is absent from practice education for three days or more, a medical certificate or statutory declaration (whichever is appropriate) must be provided to the WIL Team, within 10 working days of the absence.
- Except in extenuating circumstances (and at the discretion of the Practice education Course Coordinator), failure to meet the above conditions will result in the award of a Fail-Not Participate grade.
- You will need to attend additional days of practice education to make up for the absence, and to successfully complete the practice education requirements. This will be negotiated with the WILS Team and the PEC.



### Make Up

Where you have not completed the required number of practice education hours for the course, make-up hours will be necessary. We strongly recommend that you seek to make up any missed days with extra shifts while on practice education (these can usually be arranged with the Supervisor). You will need to email the PEC regarding makeup hours so we may ensure this is added to your InPlace profile. Makeup shifts not added to your InPlace profile may not be considered as genuine completed hours. Please note that a facility may not have capacity to extend your practice education past its original end date and this needs to be respected. Where make up days cannot be supported by the laboratory, contact the WIL Team so your placement record can be updated, and additional days sourced on your next placement.

You may be on practice education during the exam period. If you have an exam timetabled during a practice education you can make arrangements with the Practice Educator to have that day off, however, **this day must be made up**. You are not permitted to take days off to study or to complete assignment work.

Where you have not completed the required number of practice education hours for the course, make-up hours will be necessary. Students are expected to make every effort to attend their practice education, and any make up days in the timeframe offered. Make-up hours are very difficult to secure, especially toward the end of your program.

### **Reasonable Adjustments to Allocated Placements**

Extensions to placement dates, or other requests for flexible arrangements, must be discussed with, and approved by, the Placement Coordinator. If your circumstances change while on placement, you must also notify the Placement Coordinator as soon as possible, so a suitable plan of action can be discussed.

Placement allocation changes will only be considered if the Placement Coordinator deem it necessary to re-allocate the student for a valid reason.

#### **Student Initiated Practice Education Withdrawal**

If you wish to withdraw from a practice education due to exceptional circumstances, it is recommended that you obtain formal confirmation from Placement Coordinator before taking any action as consultation with the agency Supervisor and Placement Coordinator may be required to assess the appropriate academic action or reasonable adjustment. Withdrawal without prior confirmation may result in a Fail grade for the course.

Please be aware academic or financial penalties may apply depending on when in the study period you withdraw from placement.

### Agency or Supervisor Initiated Practice Education Withdrawal

Agencies may request termination of a student's practice education due to changes in their capacity, availability or operational reasons such as lack of appropriate work experiences, staff changes or sickness/ill health of appropriate supervisors.

An Agency and / or a Supervisor may also request withdraw if a student:

- consistently performs unsatisfactorily with appropriate supervision
- performs in a manner detrimental to the professional experience of other students
- breaches the legal, ethical or professional codes of the organisation providing the practice education
- demonstrates gross negligence in the performance of an assigned duty
- behaves in a manner deemed to constitute misconduct or gross misconduct
- fails to disclose information prior to commencing practice education that impacts on their ability to meet duty of care requirements to themselves and agency clients or staff.

Where the supervisor or agency terminates the student's practice education for reasons unrelated to student performance, and before all required practice education hours have been completed, every reasonable effort will be made to re-allocate the student in a timely manner, however it may lead to a delay in course and/or program completion.



# **Failing Practice Education**

Practice education may be **failed** if a student does not perform at the expected standard for their level of study. Feedback will be provided periodically during practice education. The frequency of feedback will depend on overall practice education duration.

If you cancel or do not arrive at an allocated practice education with no explanation or appropriate evidence, you will receive either an FNP grade or be dropped from the course and must re-enrol in a future trimester.

Students will undergo two **COMPASS Assessments** during practice education. One is mid-practice education, and one is at the end. If the mid-practice education COMPASS is failed, the Practice Educator will contact the Practice Education Coordinator, and support and plan for the student going forward will be decided upon.

### Other Reasons for Failing a Practice Education Course

The below reasons include but a are not limited to:

- Failure to upload current mandatory documents on InPlace by prescribed deadline, therefore do not meet preplacement requirements, and cannot be allocated to a placement;
- Withdrawal from a placement without providing appropriate documentation or evidence. Non-attendance at placement
  without supporting evidence or explanation is considered withdrawal from the placement. (E.g. student fails to inform
  Placement Coordinator [and WIL Team] of any injury or illness which renders the student unable to attend placement
  for a considerable timeframe, and then results in the student being unable to complete required hours within allocated
  timeframe. To avoid this, you must inform the Placement Coordinator [and WIL Team], provide a medical certificate,
  and request an extension for the timeframe that the student is medically unfit to attend placement);
- Lack of progress and learning or unsatisfactory performance following supervisor feedback;
- Breach of UniSQ or accrediting body Codes of Conduct, relevant laws or workplace procedures, and/or behaves in an
  unprofessional manner, or acts outside scope of practice, or participates in behaviours that may actually or potentially
  cause injury to self or others, or participates in any conduct or behaviour that could reasonably be interpreted as
  harassment, discriminatory, offensive, or unreasonably embarrassing to others;
- Failure to complete <u>all</u> placement-related assessments and paperwork within the prescribed timeframe.

#### **Course Outcome**

Students may achieve different outcomes in clinical practice from the grades received in pre-clinical courses. This may be for a variety of reasons. Clinical skills are developed and assessed differently from knowledge acquisition. In the event that a student does not receive the outcome they were expecting please:

- Consider the feedback received throughout the clinical Placement.
- Reflect on the contributing factors (e.g., personal, academic)
- Develop proactive strategies to assist learning in subsequent clinical Placements.
- Contact the Placement Coordinator or the Course Coordinator if you would like to discuss further.

#### **Course Appeal Process**

UniSQ has an established Appeals process which can offer students' the ability to appeal a failure grade for Placement. Please review the below resources for further information.

- Feedback, Complaints and Grievance Resolution (UniSQ website)
- Student Grievance Resolution Policy
- Student Grievance Resolution Procedure
- Student Appeals Procedure



# **Professional Support**

Your health and wellbeing is important to us at UniSQ. If you require personal support, you can engage in UniSQ's free, confidential and professional counselling and wellbeing services. An appointment can be made by phoning +61 7 4631 2372, or booked <u>online</u>, or by sending an email to <u>supportforlearning@unisq.edu.au</u>

Support for International Students – <u>UniSQ International</u> Support for First Nations Students – <u>College for First Nations</u>

Please note, this is not a crisis service and is only open from 8:00 am- 4:00 pm AEST Monday to Friday. If you require more urgent or immediate support, the free services listed below can provide support 24 hours a day, 7 days a week:

- <u>Lifeline</u> 13 11 34
- Suicide Call Back Service 1300 659 467
- Mental Health Access Line- 1300 642 255
- <u>Emergency medical treatment</u> 000

If you require support at any stage of your study, you can access <u>Student support</u> services for counselling and wellbeing via UConnect for *confidential* support including emergency contact details.

There are several policies to ensure that students get proper support and perform their practice education upholding university's reputation. These are as follows:

Equity in Education Policy and Procedure Harassment and Discrimination Complaint Resolution for Students Policy and Procedure Student Code of Conduct Policy Student General Misconduct Procedure Assessment of Compassionate and Compelling Circumstances Procedure Students with a Disability Policy and Procedure



# **Insurance, Emergencies and Risk Management**

In the event that an adverse incident or injury occurs while you are on practice education, please comply with the Agency's Work Health & Safety (WH&S) policies. You must also review the information found on <u>SafeTrak</u> and complete the relevant incident or hazard report. (See 'Reporting an Incident'.)

### **Insurance Information While on Practice Education**

For insurance purposes, practice education activities refer to the compulsory aspect of your course/ program where a practical experience provider provides you the facilities or opportunities, to engage in practical work experience, research or training. If you are undertaking a practice education through UniSQ, you will be covered by the following types of insurance (as applicable):

- Public liability
- Professional Indemnity
- Medical malpractice
- Student Personal Accident

To qualify for UniSQ's insurance coverage you must:

- 1. Be an enrolled student while on practice education; and
- 2. Comply with the Professional Experience Guidelines (as applicable to your School). This includes having submitted all mandatory documentation, which is verified by the University; and
- 3. The practice education activity has been approved by your School. You can find out more about whether your practice education is approved by checking InPlace; and
- 4. You must not be receiving any payment or other form of remuneration in relation to the practice education activity (other than expense reimbursement or expense allowance eg bursaries or grants).

Coverage provided by each insurance policy is subject to the respective policy's terms and conditions.

# **Insurance Information for Student Practice Education**

Please note that your personal belongings and motor vehicle will not be covered by the university's insurance policies. Students are advised to ensure their vehicle is registered and comprehensively insured to cover damages to their own vehicle or personal injury or property damage to a third party in the event of an accident.

# **Injury While on Practice Education**

If you are injured or become unwell on practice education, it may be determined that an Emergency Department consultation is necessary. Should you find yourself injured, please follow the below steps:

- 1. Contact or advise the Agency Supervisor as they will likely have internal protocols that need to be followed
- 2. Contact the WIL Team immediately via (07) 4631 2359 and email the Placement Coordinator
- 3. You may be offered the choice to be transferred to either a public or private ED via QAS
- 4. You are encouraged to attend the public hospital ED where there are no costs involved for consults, investigations and treatments
- 5. If you choose to stay in the private hospital ED, the University will **not** be responsible for any costs incurred for consults and treatment
- 6. If you choose to stay in the private hospital ED due to an acute illness, the University will **NOT** pay for the initial consult, and will **NOT** be responsible for any costs incurred for investigations, further consults and treatment
- 7. In this instance of leaving the hospital, the University will **not** be responsible for any costs incurred for consults and treatment

Please ensure you follow any treatment recommendations and visit with your GP if required.



# Use of Vehicles while on Practice Education

Students should not drive vehicles belonging to the practice education organisation; students are only permitted to travel in vehicles belonging to the organisation as passengers and must be accompanied by an agency employee/supervisor during any trips made in motor vehicles.

### **Risk Management**

We all have a responsibility to be aware of risk in the workplace. As you take part in the practice education program, it is essential that you are aware of the hazards that could occur during practice education. You have an obligation to protect yourself and minimise any potential incident from an identified hazard. Below are some common hazards that you might encounter and some strategies to minimise the associated risk. If at any time on a practice education you feel unsafe or uncomfortable with a possible or actual risk, you must notify the Practice education Coordinator.

#### Student Travel

**Travel Arrangements and Insurance:** Students are responsible for arranging their own travel to and from placements, including any necessary insurance for private motor vehicles. If using a private vehicle, students do so at their own risk and expense. Please ensure your vehicle is comprehensively insured, as Compulsory Third Party (CTP) insurance does not cover third-party property damage. Student must also adhere to university procedures, including the <u>Travel Procedure</u>, the <u>Motor</u> <u>Vehicles and Travel Fatigue Procedure</u> and the <u>Incident and Hazard Reporting and Investigation Procedure</u>.

**Safety During Late Shifts:** The majority of practice education is completed during the day however if you find your on a late shifts, familiarise yourself with the security officers and relevant contact numbers for the agency. Park in well-lit areas and stay vigilant in your surroundings when working to and from your transport. Security officers may be available to escort you to your car or public transport.

**Travel to Rural or Remote Placements:** Traveling to rural or remote placements can be tiring. The <u>Queensland Government</u> recommends taking breaks every two hours and limiting driving to 8-10 hours per day. Plan your rest stops and check StudyDesk or forums for potential travel companions. Ensure your vehicle is safe for long distances, keep the fuel tank filled, or ensure your EV is charged and you have researched charging locations. Have a roadside assistance policy and keep your mobile phone charged. Ensure you have planned your route in advance and are aware of the distances between towns. Inform someone of your whereabouts when traveling to remote locations.

**Safe Driving Practices:** It is important that you <u>practice safe driving</u>. Consult your General Practitioner if you are on prescribed medications to ensure it is safe to drive. Park in designated areas and follow the agency's security conditions when leaving after hours.

#### Extenuating Circumstances or Disaster Management Processes

Students are allocated practice education across a variety of settings. If a serious situation arises that results in an agency activating their disaster management plan, it is vital that **students follow the lead of the team** within the agency. These events might include utilities failure, flood, fire, ward closure, codes for violent behaviours or any other significant event.

If at any time while on clinical practice education you feel unsafe or are not comfortable with a potential or actual risk, you must **notify the Practice Education Coordinator**. If this event occurs after hours, then use the after-hours number.

#### Infectious Disease Risk

Working in a health care setting means there is risk of being infected with a disease through exposure to air borne, blood and body substances or by being exposed to contaminated equipment or infected surfaces and materials in the clinical setting.

These **risks can be significantly reduced** by maintaining your health and immunity, maintaining your personal hygiene, undergoing immunisation and health tests, using Personal Protective Equipment (PPE) and complying with local and state workplace infection control procedures (which include procedures for sharps injuries and blood exposure). In addition, compliance with mandatory requirements and recommendations for preparation to practice and Queensland Health public health directions will also significantly reduce your risk to exposure.



# Bullying, Discrimination, Harassment and Sexual Misconduct Concerns

Most students have a positive experience on placement, though occasionally situations arise that can cause concern. If you believe you are experiencing bullying, discrimination, harassment or sexual misconduct while on placement, refer to <u>Student</u> <u>Discrimination</u>, <u>Bullying</u>, <u>Harassment</u> and <u>Sexual Misconduct Response Procedure - University of Southern Queensland</u> (<u>usq.edu.au</u>) to explore how you might handle the situation. Depending on the nature of the circumstances, you might feel comfortable to raise your concern directly with the person involved or speak to your Placement Supervisor. If you feel unsafe or are not comfortable addressing the situation yourself, please contact your Placement Coordinator and/or UniSQ Safer Communities to discuss the matter further and seek appropriate support. Safer Communities and the Wellbeing Team can provide you with free support and guidance while a risk management plan is developed. All students can use the <u>Share a</u> <u>Concern | UniSQ Share a Concern (symplicity.com)</u> online form to seek confidential support from Safer Communities at any stage of their studies, including during placement.

UniSQ Safer Communities is available 8.00am – 4.00pm, Monday – Friday:

- 07 4631 2372
- <u>safercommunities@unisq.edu.au</u>

For after-hours support related to gender-based violence, including sexual assault:

• National domestic family and sexual violence counselling service – 1800RESPECT (1800 737 732)

If you are in immediate danger or need urgent medical attention, call police/ambulance - 000

### **Reporting an Incident**

If you have an injury or an incident while you are on practice education, you must report it to your Practice Education Supervisor and the health care agency contact immediately. You will be required to complete an incident report for the agency. This must be done as soon as possible after the incident. Once this is completed, please make sure you keep a copy of this report.

You will then need to notify the university by logging onto <u>SafeTrak</u> on UniSQ Safety Central and completing a UniSQ Incident Form.

When submitting a SafeTrak incident please ensure that the below information is included as part of the application:

- Assign incident to Manager/Supervisor Professor Bernice Mathisen
- Business Unit/Faculty School of Health and Medical Sciences

This will be sent to your Practice education Coordinator if the incident is related to your practice education activity.

Review the information on the SafeTrak page then click on the box that says 'Enter here'.

On the next page click onto the 'Incident/Hazard Reporting' box.

On the next page if reporting a hazard, click on the 'Student Hazard' box; if reporting an incident, click on the 'Student Incident' box.

Complete the relevant report and this will be sent to your Course Coordinator for review.



# **Student Professional Expectations**

These guidelines are designed to provide you with guidance regarding what is expected from you, what your responsibilities include, and provide you with information about the appropriate conduct and behaviour whilst attending practice education. These rules are in place to acknowledge the right of clients to feel secure in a professional environment where you have the privilege to learn from them.

# **Code of Conduct**

While on practice education you are representing the University of Southern Queensland (UniSQ) and as such are required to comply with the UniSQ Student Code of Conduct Policy, adhere to workplace procedures, and follow all reasonable directions by practice education supervisors. Please behave appropriately with respect, humility and good manners with clients, the public and other members of the university and profession. All persons involved in dealing with students have been asked to report both exemplary and negative behaviours. If there is a breach of this policy, students may be asked to leave an agency and will be dealt with as per the Student Code of Conduct Policy. Please review the <u>Student Code of Conduct Policy</u>, <u>Student General Misconduct Procedure</u> and <u>Academic Misconduct Policy</u>.

# **Professional Standards**

The Professional Standards for Speech Pathologists in Australia (Professional Standards) detail:

- the knowledge, skills and attributes a speech pathologist practising in Australia must demonstrate and apply, at any point in their career, as relevant to their speech pathology role and work context;
- the knowledge, skills and attributes a graduating speech pathology student must demonstrate and be able to apply by the time they complete their entry-level degree.

The Professional Standards includes a hierarchy of Domains, Standards and Elements. The three Domains reflect the core areas of competence required for speech pathology practice in Australia, namely,

- professional conduct
- reflective practice and life-long learning
- speech pathology practice.

The Professional Standards provide the public with an expectation of the minimum standards of all practising speech pathologists in Australia.

# **Getting the Most out of Your Practice Education**

You are responsible for making the most out of the learning opportunities while undertaking your practice education. You should:

- ✤ Introduce yourself to the staff within the area you will be working
- Come prepared with learning objectives
- ♦ Be engaged in all activities
- Be punctual and dressed appropriately
- Take time to effectively communicate with the person overseeing your practice education to ensure your practice education goals, personal strengths and expectations can be achieved
- ♦ Seek feedback for each shift
- Achieve a satisfactory grade on the assessment items
- ♦ Attend the full number of hours allocated for your practice education course
- + Bring your practice education guide/workbook/portfolio documents to practice education each day
- ✤ Submit all assessment items electronically through the course StudyDesk by the due date
- Demonstrate professional behaviour in all areas of your practice education and be respectful, appreciative and open to opportunities to learn and take on board feedback from your supervisor



# **Student Presentation**

When you are participating in practice education, you are representing both yourself and the University. You should dress appropriately and professionally. You must also comply with the dress standards set by the practice education agency.

- In some settings (i.e., hospitals), you are not permitted to wear clothing, including underclothing, past your elbows while working directly with clients.
- You are not permitted to wear jumpers or cardigans while working directly with clients. In cooler months, please ensure you
  wear a black jumper or jacket to and from the practice education. Students should ensure basic hygiene is maintained to
  prevent infection risk or client injury.
- Nails should be clean and short. No acrylic nails.
- Wrists and hands should be free from jewellery (wedding bands may be worn).
- Hair should be neat and tidy, with long hair nearly secured.
- Facial hair should also be trimmed and neat to comply with infection control requirements. Footwear should be enclosed, with a low heel.
- Some organisations will require you to cover tattoos and have minimal piercings. Please consult your PEC if you have questions about what is appropriate for practice education.

#### Addressing Clients and Staff

Clients and staff should be treated with the highest level of professionalism and respect. Ensure you use appropriate titles and salutations when addressing staff at the organisation where you are completing practice education (i.e., use 'Dr' for medical staff).

#### **Prohibited Use of Substances**

Alcohol consumption and other recreational or illicit drug use immediately before or during practice education attendance is prohibited. It is your responsibility to ensure you have a zero-blood alcohol level and that you have not consumed drugs which may adversely affect your performance on practice education. Smoking is not permitted in your UniSQ clinic uniform while on placement.

### Confidentiality

As students you are now privy to the same confidential information as doctors and other health care professionals and hence are subject to the same constraints as stated so clearly in the ethic above. Students should exercise great caution before releasing any information obtained directly or indirectly about the people, projects or agency business connected with their practice education, whether it relates to specific cases or to policy matters. Any information related to users of the agency's services must be presumed confidential unless stated otherwise.

Students must always maintain confidentiality and never discuss clients using identifying information at home, in the classroom or online. Details of practice educations or clients, including photographs, should never be shared on social media, including via Facebook, Twitter or other social media sites. If you include personal client information in assessments of portfolios, you will be failed immediately. Confidential information also includes intellectual property pertaining to the agency. If in doubt about the confidentiality of material students should seek advice from their Agency Supervisor.

All students must adhere to the <u>Information Privacy Act 2009 (QLD)</u> (IP Act), as this is a major issue for health care workers. Please ensure you are aware of your responsibilities and obligations under this Act. Failure to maintain confidentiality could result in legal action.

#### **Mobile Phones**

Students are not permitted to use a mobile phone or other electronic devices while attending practice education, <u>unless</u> requested by the supervisor for practice education activities. If the student must be contactable by mobile phone (emergency only) permission must be gained from the supervisor. Phones or similar devices **must not** be used to acquire images/photographs/video/audio.



# Photographs or Recording

At no time can any photograph, image capture or recording be taken while attending practice education.

#### **Social Media**

Social media refers to any online or mobile tool where you share information of any kind and in any format. As a student you are not to post any information about your practice education, the agency or your fellow students or anything else related on any social media forum including private group pages. You may be dismissed from placement and possibly excluded from returning to the agency if anything posted contravenes any of the laws or codes that apply.

Students are strongly advised to exercise judgement and caution in the use of social media about their practice education, as well as whilst on placement. This includes but is not limited to using mobile phones for personal calls whilst on practice education, ensuring the privacy and confidentiality of the agency in the use of social media sites such as Facebook, not taking photographs for personal use during practice education and ensure professional use of the internet during practice education.

You are advised to read the AHPRA <u>Social Media: How to meet your obligations under the National Law guide</u> (November 2019).

### **Media Requests**

Please refer all media requests to your Practice Education Coordinator. Students **must not provide any comment** to the media about the practice education agency, a patient, a clinical case or disclose any other information that was obtained while completing your practice education.

#### **Legal Documentation Requests**

#### **Police Requests**

From time to time students will be requested or required by a police officer or the courts to perform a task or provide a statement for an incident. Whilst you are required to follow all legal requirements, it is requested that you contact your Placement Coordinator in the first instance to seek advice and/or assistance when possible.

#### Subpoenas

All students are required to contact their Placement Coordinator in the first instance in the event they are served with a subpoena.

#### Placement Agency Requests

All students are required to contact their Placement Coordinator in the first instance before providing a verbal/written statement to the clinical placement agency in response to an incident.

#### **Issues with Student Performance or Behaviour**

While most practice education experiences proceed without incidents, it is important that all concerns are responded to in a timely manner and principles of natural justice and procedural fairness apply. Where possible practice education difficulties will be addressed by using the steps below to ensure the practice education continues and the student can demonstrate competence and pass their practice education.

It is important to note that:

- Some issues may also be dealt with through an agency's policies, grievance and complaint processes (e.g., harassment and discrimination, breach of confidentiality or privacy).
- Students are on practice education at the invitation of the agency and on a voluntary basis. An agency may decide not to follow due process and terminate a practice education immediately.

If an event or series of events occurs involving a UniSQ student while on practice education, which in the opinion of the Supervisor requires intervention, the following steps will be taken:



#### Step 1:

If performance issues arise with a student, or if they experience learning difficulties, the student and agency supervisor should discuss these directly as soon as possible. Strategies should be developed and documented to address concerns and improve performance. These strategies should then be reviewed in each supervision session and the Course Coordinator kept informed of the situation.

#### Step 2:

If following Step 1 does not resolve the issue, or if more serious issues arise (e.g. the student breaches professional conduct or struggles to meet Practice Standards, or the practice education is at risk of termination), or if the student feels they cannot address the issue with their agency supervisor, a meeting should be arranged with the Placement Coordinator, student and agency supervisor as soon as possible. This meeting can be called by the student, agency supervisor or Placement Coordinator. The Placement Coordinator should be advised in writing about the issues including details such as what, when, where and who.

The meeting outcomes should be documented, including strategies to address the issues and review dates.

#### Step 3:

Depending on the outcome of Step 2 a follow up meeting should be held with the student, Course Coordinator and/ Placement Coordinator to monitor the situation. The Program Coordinator may also be included if necessary. The meeting outcome should be documented, and further action or strategies implemented if needed. If further issues arise before the review date, a meeting will be arranged as soon as possible. In some cases, the placement will be terminated.

#### Formal Grievance Procedure

- 1. A formal procedure is initiated if no reasonable effort has been made by the student to modify unacceptable behaviour by the end of the given time frame.
- 2. The supervisor documents an objective account of the circumstances or incident.
- 3. Following a formal, confidential dialogue between the supervisor and the student addressing the behaviour requiring correction, the document is signed by both parties.
- 4. The Placement Coordinator is informed of the incident and the formal grievance process and is sent a copy of all relevant documentation.
- 5. The Placement Coordinator will contact the student to discuss the situation.
- 6. The Placement Coordinator will advise the Program Director.
- 7. The student is assisted to redeem the grievance process through negotiated contract which specifically addresses the behaviours of concern.
- 8. If the contract is satisfactorily redeemed within a given time frame, then the documents remain on the student's confidential record and the incident is closed.
- 9. If the student fails to redeem the contract, the Program Director will then determine the appropriate course of action (e.g., removal of the student from the professional placement).

### **Related University Policies**

 Student Code of Conduct Policy

 Academic Integrity Policy

 Student Discrimination, Bullying, Harassment and Sexual Misconduct Response Procedure

 Student Grievance Resolution Policy

 Work Health and Safety

 Assessment of Special Circumstances Procedure

 Student General Conduct Policy



# **Roles and Responsibilities for Practice Education**

When a student undertakes practice education, the various parties assume responsibilities for the practice education. The parties are the Student, Agency and University. The PE Supervisor and the University WIL Team are the key contacts throughout practice education.

The outcomes of practice education reflect the above collaborative arrangements. However, it remains the university's responsibility, in all instances, to determine the final grade/outcome for the practice education.

### Student

#### This includes:

- Attend and take part in practice educations arranged by the university.
- Undertake all activities associated with the successful completion of your degree efficiently, effectively and to the best of your abilities.
- Actively participate in the learning process and take responsibility for learning including ensuring that adequate and timely feedback is received on performance from your Practice Education Supervisor.
- Adhere to all legislative conditions, work health and safety conditions, security conditions, confidentiality & privacy conditions and any other rules, bylaws, policies and procedures relating to practice education that are a requirement of an agency, organisation, government or the university.
- Maintain current contact details with UniSQ (i.e. email and mobile phone number) and be able to be contacted at any time within a study period in which you are enrolled in a clinical practice education course.
- Advise the WIL team of any pre-existing medical conditions that may affect your safety or capacity to participate fully in clinical practice education activities.
- Seek assistance if not confident with a procedure/treatment, or if you lack understanding in an area.
- Provide client centred care under professional supervision only.
- + Practice in a manner that is safe and respectful and consistent with your level of competency and scope of practice.
- Take responsibility for your personal belongings.

#### **Be Professional**

- Maintain standards of professional practice.
- Abide by relevant Codes of Professional Conduct (UniSQ and Practice education Agency) and SPA Professional Standards and Code of Ethics including but not limited to rules, bylaws, policies and procedures of the Agency, including dress code.
- + Be great ambassadors for the university and uphold standards of professional behaviour and presentation.
- Be punctual.
- Comply with reasonable and lawful directions of your Practice Educator.
- Act honestly, ethically and in good faith.
- Respect the rights, beliefs and values of others.
- Discuss issues as they arise with the Practice Educator, Practice Education Coordinator, and act to resolve problems quickly and cooperatively.
- Demonstrate behaviour that allows others to work and study in an environment free from discrimination, bullying and harassment.

#### **Complete Assessments**

- Discuss learning/clinical objectives and expected learning outcomes with your Practice Educator.
- Arrange a plan for signing practice education assessment documentation early in the practice education.
- Contact the PE or PEC if there are any difficulties with meeting your course objectives.
- Contact the Supervisor or the Course Coordinator if the practice education supervisor is not willing to initial, sign or make comments on practice education assessments.
- Ensure that all assessment paperwork is completed and correctly submitted on time.



#### Students will not:

#### Act Outside UniSQ Guidelines

- Attend a practice education without the knowledge and consent of the course coordinator and WIL Team, if they have been advised by the university that the practice education has been cancelled.
- Make public comment on behalf of an Agency or the university. This does not include circumstances in which the student is required to provide evidence in a court of law or is otherwise legally obliged or authorised by law.
- Remove or misuse any resources from either the university or practice education agency. This includes the photographing of any aspect of the Agency without the express consent of the Practice Educator.

#### Be Unprofessional

- + Act outside the professional codes of conduct and scope of practice as Professional Standards
- + Undertake client care without being supervised by a registered health care professional.
- + Participate in any activities that misrepresent their status or level of skill or knowledge.
- ♦ Work outside their scope of practice.
- ♦ Take part in behaviours that may cause injury to others.
- Be involved in any conduct or behaviour that could be reasonably interpreted as harassment, discriminatory, offensive or embarrassing to others.
- Take part in any relationship in which there is any potential for taking advantage of the trust relationship inherent in the health or human service professional. Consent by the client or the fact that they started the conduct or behaviour is not a defence.
- Accept gifts or any form of benefit from a client that could be viewed as potentially influencing decisions about care or treatment or be viewed as influencing the impartiality of health care delivery.

#### **Supervisor**

#### Demonstrate Professional Behaviour

- ♦ Act as a role model introducing students to acceptable professional behaviour.
- Maintain standards of professional practice.
- ♦ Abide by relevant Codes of Professional Conduct.
- Ensure students are made aware of legislative, health and safety, security, workplace confidentiality and privacy conditions and any other workplace policies and procedures related to their practice educations.

#### **Provide Learning Support**

- ♦ Understand the university's requirements of practice educations as laid out in documents and information.
- Actively join in the learning process with the student and take responsibility for supporting learning.
- Discuss clinical objectives and expected learning outcomes with the student early in the practice education.
- Arrange a plan with the student for signing of clinical assessment documents.
- Arrange regular and sufficient meetings with the student to discuss goals, progress and/or difficulties.
- Regularly clarify what is expected with the student and make adequate observations of their work. Provide ongoing verbal and written feedback, to ensure continuous learning progress throughout the practice education.
- Provide constructive feedback to the student on all aspects of their performance.
- Report on student progress/undertake assessment using documentation provided and notify Course Coordinator immediately if the student is having difficulties meeting the objectives.
- Provide feedback to the university about practice educations that could improve the learning program in the long term.

#### **Provide Clinical Support**

- Arrange for and obtain client's consent for students to provide health or human services to them and to have access to their records. Consent may be freely withheld.
- Ensure that students who have access to clients are competent to perform their allotted tasks and that they conduct themselves in a safe and professional manner.
- Contact the PEC if there are clinical or professional issues which they are concerned about.
- Contact the PEC if the student is not willing or committed to the work required.
- Ensure that all assessment documentation is completed and correctly signed on time.
- Adopt the role of helper and facilitator of learning and provide a variety of learning experiences in keeping with the practice education needs.
- Provide a positive learning environment. This includes reinforcement of orientation to various settings, including individual clients, briefing and debriefing the students.



# University

The Practice Education Coordinator and/or Work Integrated Learning Team will:

#### **Organise and Plan Practice Education**

- + Be in regular contact with the Practice Educator and visit practice education agencies as needed.
- + Be accessible by telephone and email for communication on practice education issues and respond as soon as possible.
- Coordinate the students' pre-practice education requirements including student orientation checklists, criminal checks, immunisation and CPR, as required by agencies.
- Undertake reasonable effort to find practice educations for students with a blood-borne virus. Where alternative practice education cannot be found, and the practice education type is required to complete the degree program the university will use reasonable endeavours to provide guidance to students.
- + Evaluate the practice education program and viability of practice education at agencies to ensure safety of students.

#### Manage the Academic Aspects of the Program

+ If there is any doubt, decisions to pass a student are the final responsibility of the Course Coordinator.

#### Communicate

- Provide both the student and the practice education supervisor with information about the practice education and practice education requirements, including assessment criteria, policies, obligations (such as confidentiality) and any other relevant documentation.
- Be responsible for all disciplinary matters and will mediate between the Practice Educator and students on practice education expectations, practice or professional issues.
- Advise students of the need to disclose any relevant medical or other health related conditions that may affect the health, safety or comfort of the student or any other person.
- Undertake to negotiate reasonable adjustments to cater for students with special needs within what is deemed reasonable adjustment within the boundaries of NASRHP guidelines.



# **Placement Assessment Requirements**

#### **Practice Education Assessment Tools**

As part of the practice education process, you will engage in COMPASS (<u>https://compass.speechpathologyaustralia.org.au/</u>). You will be introduced to COMPASS in 2<sup>nd</sup> year of the program and will use COMPASS in all sessional and block practice education experiences. COMPASS involves student self-reflection and goal setting, as well as practice educator ratings of performance and competency. COMPASS is a way to monitor your progress during the program, to ensure you are ready for entry into the profession by the end of the program.

#### **COMPASS** Assessment Process

Assessment must be conducted twice during the student's practice education. The first is a more comprehensive formative evaluation of each unit and competency element midway through the practice education (Mid-practice Education Assessment), along with an overall rating. This process serves two main purposes:

- 1. Enhancing learning and teaching quality: The Mid-practice Education Assessment provides information that helps both the student and Clinical Educator (CE) plan learning and teaching activities for the remainder of the practice education.
- 2. **Ensuring assessment validity**: The detailed rating allows the CE to make an informed judgement about the student's performance at the end of the practice education.

The second assessment is a summative evaluation at the end of the practice education, offering a more concise assessment of the student's competency at that point in time. In the hardcopy version, the Mid-practice Education and End-practice Education Assessment scales are interleaved in the Assessment Booklet, with the End-practice Education scales bordered in black. In the online version, the Mid-practice Education scales appear first, and the End-practice Education scales become available once the Mid-practice Education assessment is completed.

COMPASS® is psychometrically validated, and like all standardized assessment tools, it must be used in accordance with the guidelines outlined below to ensure its reliability and validity. Although all assessments are inherently subjective and rely on professional judgement, the COMPASS® format and scoring system ensure that this judgement is grounded in a shared understanding of competency.



# **2025 Student Practice Education Declaration**

This document is a mandatory pre-practice education document for all students enrolled in a practice education course with the University of Southern Queensland. This document is a summary of your responsibilities to UniSQ and our agencies prior to, during and after your practice education. Please tick each box to acknowledge that you understand and will fulfill these requirements. Complete the signature section and submit this declaration via <u>InPlace</u>. Students must submit a current declaration for each practice education course.

#### Overarching requirements are:

- > meeting the academic pre-requisites for the practice education course
- > ensuring you are enrolled in any practice education courses for the relevant period of study
- > checking student emails and other communication channels (Practice Education Hub) regularly

#### To prepare for my practice education prior to practice education release, I understand that I must:

- Submit my mandatory documents by the deadlines provided on the Important Dates and ensure they remain current during for my practice education timeframe.
- Declare any extenuating circumstances via the special consideration section on InPlace.
- Declare any perceived, potential or actual conflicts of interest.
- For insurance purposes, declare any pre-existing medical conditions that could affect my safety during practice education.
- Provide any extra requirements requested by my Practice education Agency.
- Be available to attend practice education at any time in the period of study I am enrolled including study breaks and exam periods.
- Acknowledge that I may not be given a practice education at my preferred location and that I may be required to travel more than 1 hour to attend practice education.

#### To prepare for my practice education after practice education release, I will:

- Organise leave, personal commitments, my UniSQ Practice education Uniform and ID Card etc.
- Ensure I am familiar with the insurance and emergency contact information.
- □ Apply for accommodation and a financial Clinical Bursary if applicable.

#### During and after my practice education, I will:

- Present professionally in my uniform with my student ID card.
- Abide by professional expectations, codes, standards and practices for my discipline.
- □ Comply with fatigue management policies and manage own work so it doesn't impact practice education on my practice education.
- □ Notify my Supervisor, Practice Education Coordinator and UniSQ WIL Team of any absences.
- □ Report any incidents while on practice education as per the UniSQ guidelines.
- □ Keep copies of all my practice education assessments and timesheets.
- □ Follow the guidelines of the practice education agency with respect to COVID-19 compliance.
- □ I declare that I have read, understood and will comply with the information outlined in the Practice Education Guide and Practice Education Hub.
- □ I declare that I have read the UniSQ <u>Student Code of Conduct Policy</u> and agree to uphold all student expectations stated, and SPA Professional Standards and Code of Ethics.
- □ I understand I need to contact the Work Integrated Learning (WIL) Office and the Practice Education Coordinators if I cannot meet the obligations for practice education at any stage of my course progression.
- □ I understand and accept that I may be unenrolled from a practice education course if I do not meet the mandatory document requirements within the timeframes required.
- □ I understand and consent to the University providing relevant personal/health (including mandatory document) information about me to practice education agencies as necessary for practice education purposes only.
- □ I understand that I must notify the Practice education Coordinator of any written notices issued by the accrediting body or associated bodies of my program of study as soon as I am notified of such a notice.
- □ I understand and accept my student responsibilities as outlined in the Practice Education Guide
- I understand that failure to meet the Inherent Requirements (allowing for reasonable adjustments where possible) may mean that I am not accepted for clinical practice education and that this will prevent my progression and completion of my chosen program

Student Name: _	
Student Signature	2:
Date:	

# **Appendices**

# **Frequently Asked Questions (FAQ)**

#### When can I access InPlace?

You will first need to enrol in your Practice Education course and a profile will be created for you within 24 hours.

Will I need to complete any assessment pieces during practice education or based on my practice education experience?

Yes. The assessment requirements are outlined on the Study Desk for each practice education course.

Can I record my clinical practice education as 'work history' on my CV when I apply for future positions?

Your practice education should be recorded as 'work experience' or identified as 'practice education'. Practice Education is not considered as work history because you were not employed by the organisation and did not receive wages/salary for your time.

Will I be able to claim expenses for my parking or public transport while on clinical practice education?

No. Practice education students are not eligible to claim expenses.

Can I attend practice education on a public holiday?

No. Practice education is undertaken during normally staffed operating hours of the organisation.

What happens when I miss day(s) on practice education due to exams, residential school, mid semester break, illness, etc.?

You are required to complete all practice education days for the course.





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